

test

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Proposal Number: 001792
Client Code: EXE79590A24708
Proposal Date: 07/07/2020
Expire Date: 22/07/2020

General Description

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Scope of Work

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COST ASSESSMENT

ITEM	ONE TIME
Services	
test	€ 10.00
-	
TOTAL € 10.00	

Terms and Conditions

Terms of Services

Invoicing

One time Fees

Customer will be invoiced with the following criteria:

- 50% of final price at the acceptance of the present proposal;
- 50% of final price upon user acceptance and services are made available on production enviroments.

Recurring Fees

Recurring Fees will be invoiced with the following criteria:

- Recurring fees renew Yearly/Monthly at the anniversary of production release and are payable by wiretransfer with payment due 30 calendar days from invoice date

Validity

The Proposal shall be valid for a period of of 30 (thirty) days from the Proposal Date. The validity of the Proposal may be extended by mutual consent

Acceptance

We apply an acceptance by use policy where the system will be considered accepted if not rolled back or usage discontinued within 15 days from release date.

General Maintenance

Exentriq provides General Maintenance as Managed Services which means that the client will receive a list of well-defined services on an ongoing basis, with well-defined "response and resolution times" for a fixed rate or a flat fee. This includes Monitoring of Servers, performing of back ups and the general architectural and

systems assistance required to run the service

Evolutionary Maintenance

Evolutionary maintenance concerns modifications that may occur during the lifetime of a system such as

- Corrective maintenance: Reactive modification of a software product performed after delivery to correct discovered problems.
- Adaptive maintenance: Modification of a software product performed after delivery to keep a software product usable in a changed or changing environment.
- Perfective maintenance: Modification of a software product after delivery to improve performance or maintainability.
- Preventive maintenance: Modification of a software product after delivery to detect and correct latent faults in the software product before they become effective faults.

Fair Use

As part of our continuous effort to provide the best experience as well as the easiest way to access the Exentriq Service we often provide “unlimited” access and data storage. For plans, services and functionalities that refer to “unlimited” use the Fair Use Policy applies.

By Fair Use we imply the use of the Services that is legitimate and plausible given the processes being described in the present proposal.

We may issue a warning where in our reasonable opinion the monitored use of our Services is excessive and/or unlevelled and/or disproportionate by materially exceeding the average usage patterns over any month.

Payments

Payments are expected within 30 calendar days from invoice date.